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## Welcome to our Home at Tremblant

Chris and I would like to welcome you to our home-away-from-home at Tremblant! We take great pride in our condo and we hope that you'll find everything that you need to have a perfect vacation.

We do try to look after our condo and keep it in top-notch condition. We'd ask, as much as possible, you help us:

- Remove your shoes before entering the condo
- **Absolutely no** skis, bikes, ski boots, snowboards or other dirty stuff in the condo (put these in the ski locker).
- Spill, dirty, break or lose something? Please wipe it up, clean it, or let us know.
- We try to offer great value for your vacation dollars. Please help us out by using only what you need and by turning the heat down during the day or whenever you're not in the condo.
- Please **no candles**. The most damage to our condo over the years has been due to dripping candle wax.
- **Absolutely no smoking in the condo**. Thanks!



### Contact Information

#### General

- <http://www.StayAtTremblant.com>
- [info@stayattremblant.com](mailto:info@stayattremblant.com)
- Peter & Christine 613 482-0461 (home / sends us an e-mail)
- *Please do not hesitate to contact us for minor issues – we would prefer to resolve them during your stay rather than after!*

#### Emergencies

- Peter & Christine **613 482-0461** (sends us an e-mail if we don't immediately answer)

#### Condo Phone and address

- Phone: **819-485-1732**  
124 chemin des Sous-Bois, Unit 8  
Mont-Tremblant, QC, J8E 3M1

#### GPS Coordinates

- N 046.20725°
- W 074.57996°

### Location at Tremblant

- See the map and driving directions in this document (refer to the Table of Contents)
- Our unit is in the Domaine de la Forêt area of Tremblant Resort in the Algonquin Building 124 (uppermost of the 3 Algonquin buildings), unit 8 on the ground level.
- Walk from the parking lot toward building 124 and cross a small bridge. Go to the left down around the ground level of the building. Just after the building entrance (ski-locker entrance) you'll find the patio door for Unit 8. Look for the "8" in the window and a keypad lock on the door.

### Check-in and check-out times

- **Check-in: 16:00 (4pm)** the day of your arrival
- **Check-out: 11:00 (11am)** the day of your departure

We like to offer early check-in or late check-out times whenever possible, depending upon bookings before and after your stay. If you would like to request an extended stay, please contact us a few days prior to your arrival to check availability.

### Internet

The condo has free wireless internet for your use. The wireless ID (SSID) to connect to is: "stayattremblant.com". The wireless password will be supplied to you prior to check-in.

## Keypad lock and keys

- Access to the condo is by the private rear patio door. There is a keypad on this door with a unique code for your stay that we will provide to you a few days prior to your arrival.
- If you hear the lock try to open but the door does not unlock, try pulling the door firmly shut to allow the lock to move freely.
- If you arrive at night, please bring a light to help to see the numbers on the lock.
- Whenever you leave the unit, lock the door by pushing the “lock” button in the middle of the keypad.
- Once you are in the unit, you will find keys for the patio door and ski locker hanging on the coat rack. I shouldn't be necessary but feel free to take the key with you when you leave but be sure to return the key to the coat rack before you depart at the end of your stay.

## Parking

- There is one parking spot in the parking lot beside building 124 with the label 124-8 on it.
- If you have visitors or a second car please park it in a spot which has no reserved number or park in the main parking at the base of the mountain (Parking lots P1 or P2) if no visitor spots are available.

## Telephone (819-485-1732)

The phone number for this unit is: **819-485-1732**

You may make **domestic long-distance** phone calls within North America **free** of charge from the condo phone. **International calls** are **not** free, please use a calling card or contact us in advance to set up international calling, if required.

## Shuttle Bus

You can catch the free Resort shuttle bus from the stop at the end of the Condo's Parking Lot.

- The bus is: Domaine de la Forêt - Line 2 – Red, your stop is **Algonquin**
- **The schedule is posted on a sign at the end of the parking lot**
- Please call: 819 681-4800 for the most current schedule or for on-call service.

## When you leave at the end of your stay

- Take out the garbage and the recycle and place in the wooden bins in the parking lot
- Finish the last load of dishes & put all dishes away where they were originally. Please rinse the dishes first and choose the short-cycle so that they finish in time. [ If you run out of time, put the dishes in the dishwasher, put in a detergent tab, turn the dishwasher on. ]
- Turn off any of the heated floors that have been turned on
- Turn off the TV, the PlayStation, and any other electronics
- If you modified the fridge temperature, put it back to setting 5
- Hang used towels on the shower rod, leave used linens on the bed
- Winter: Turn down the thermostats to 15° C
- Winter: Close the fireplace flue
- Leave the keys hanging on the hook by the front door
- Ensure all doors and windows are locked and secure
- Let us know if anything was not working properly or if any incidentals need replacing (dishes, glasses, utensils, etc.) e-mail: [info@stayattremblant.com](mailto:info@stayattremblant.com) or phone 613-482-0461)
- Sign the guest book!
- Lock the patio door by pressing the “lock” button in the middle of the key lock

## Skis, Snowboards and Bicycles

***Absolutely no Skis, Poles, Snowboards or Bicycles in the condo. Thank you!***

### Ski Locker

There is a ski locker located in the hall next to the condo for Unit 8; you'll find a key hanging on the coat hook when you arrive. Please store your ski equipment in the locker. Please lock your bicycles outside or in your car.

### Ski-in / Ski-out

Our condo offers ski-in / ski-out in the winter time (snow conditions permitting). To get to the ski-in/out trail, walk down the flight of stairs immediately behind our unit and then continue behind the Algonquin 124-2 building to the trail.

## Heating and Thermostats

### Thermostats

There are three thermostats in the condo – each one operates independently.

1. Living Room / Kitchen area [ electric heated fans ]
2. Bedroom [ electric baseboard ]
3. Bathroom [ electric baseboard ]

The heating uses the following schedule:

Program heating schedule:

- 06:00 – 21 °C (70 °F)
- 08:00 – 17 °C (63.°F)
- 18:00 – 21 °C (70 °F)
- 22:00 – 17 °C (63 °F)

This mode has been set up to maximize comfort and to be energy conscious.

You can override the program at any time by pressing the “up” or “down” arrows to raise or lower the temperature. This will take effect until the next program period.

When you depart the condo at the end of your stay, please put all three thermostats to 15 °C

### Heated Floors

There are heated ceramic floors in both the kitchen and the bathroom. Use the dials on the wall to set a comfortable temperature. Please do turn the floors down at night and when you're not in the condo (they heat up very fast so it is not necessary to leave them on).

When you depart the condo at the end of your stay, please turn off both heated floors.

## Keeping cool in the summertime

The condo will stay surprisingly cool in the summertime by following a few simple guidelines:

- Close all windows & doors during the day (close right when you wake up)
- Avoid using the dryer or dishwasher unless necessary (dishwasher - use cool dry)
- Open windows and the door during the evening when you are there

## Fireplace (winter)



Open the Top of the Fireplace

Open the Louvre (Left = OPEN)

- **If you are not 100% comfortable and familiar with the use of a wood-burning fireplace, call us prior to use and we will assist you.**
- **Remember to open the louvre before starting a fire!**
- **If you forget to open the louvre and the condo fills with smoke – do not open the interior hallway door under any circumstances. You may open the patio door to air out the condo.**
- **Never leave the condo unless the fire is 100% extinguished.**
- **In case of emergency, the fire extinguisher is located on the wall between the Bathroom & Kitchen**
- We supply some clean-burning artificial logs for your stay in the wintertime (use ONLY ONE at a time). You are welcome to bring more logs or wood.
- Please close the Louvre once the fire is completely out.

## Operating the Shower

To activate the shower gently pull down the ring under the tap (where the water for the bath comes out).

Shower Off



Shower On



## BBQ

- Turn on the gas at the tank
- Use the electronic lighter (push the button firmly). If this does not work, you can light the BBQ with matches or a BBQ lighter that is kept in a drawer beside the fridge.
- Please turn on only the burners that you need – it's a bit BBQ so if you only need one burner, that helps to conserve the gas.
- When you are done, please *clean the grill*, turn off the gas at the tank and replace the cover once the BBQ is cool
- If the tank runs out of gas, please change the tank to the backup tank (the code for the lock is 1248 – rotate the tanks and let us know that one needs to be filled).

## Book Exchange

Enjoy reading any of the books or magazines. These can be found in the bookshelf in the living room and, also, in the closet near the bathroom.

Books with a green sticker may be taken home if you haven't finished reading them and do not have to be returned.

Books with a red sticker or no sticker are books we would like to keep. Please leave them if you have finished reading them or return them to us when you finish. If you have a book to contribute, we would welcome additions to the collection.

## Board Games / Puzzles

There are a few board games in the main closet and some cards can be found in the drawers of the sideboard below the CD player. Please play!

*Games include:* Scrabble, Survivor, Trivial Pursuit, Star Wars Monopoly, Cribbage, playing cards, Game set with:

Chess / Checkers / Snakes and Ladders / Chinese Checkers / Backgammon / Pachisi / Pass Out / Mancala, cards

We kindly ask that you neatly put away any games that you use.

## Kitchen

The kitchen is fully-equipped and has a fridge, microwave, stove, oven, kettle, toaster, blender, coffee-maker, all manner of pots and pans, cutlery, and utensils.

We also keep the kitchen stocked with basic spices (salt, pepper, cinnamon, paprika, onion powder, and garlic powder), sugar, oil, tea and coffee (the coffee is in the freezer).

## Coffee Maker

The coffee maker is a single-serve Keurig k-cup compatible unit. It uses reusable non-disposable filters that you can put the grounds directly into. We supply coffee (kept in the freezer).

Full instructions are kept in the cupboard above the unit. Here is a summary:

1. Turn on the coffee maker (there is an on/off button)
2. Gently remove the water reservoir and fill with water, re-install.
3. The water will pre-heat
4. Take one of the reusable non-disposable filters and fill with coffee grounds, assemble into the k-cup holder
5. Lift the handle and insert the k-cup, close the handle
6. Press BREW
7. Remove k-cup, gently tap the grounds out of the filter into the garbage can (not the sink) and rinse off the filter.

You are also welcome to bring along your favourite k-Cups since the unit is also compatible with commercial k-cups.

## Smoke Detector

The condo has a smoke detector located on the ceiling outside the bedroom and a fire (heat) sensor located near the main door.

The smoke detector is very sensitive and can be triggered by burning toast or other kitchen smoke. If this happens, please fan the detector until the alarm stops.

If the smoke detector is beeping because the batteries are low, please notify us immediately. **Do not disable the smoke detector for any reason.**

## Beds and Linens

Linens and towels are provided for up to four people for your stay. Extra pillows & blankets can be found in the bedroom closet and in the bathroom closet. Before you leave, please hang towels on the shower rod and put used linens in a pile on the bed.

The master bedroom has a Queen memory-foam bed that sleeps two and there is a Queen sofa-bed in the living room.

Important: Extra pillows are stored without the pillow covers on. You will find pillow cases for them either on top of the pillows themselves or in the closet. Please only use extra pillows after putting on the pillow cases.

### Jacuzzi Tub

- The timer for the Jacuzzi is on the wall near the tub. The start button is on the edge of the bath just inside the tub.
- **Always fill the bath before activating the Jacuzzi.**
- Troubleshooting:
  - If the Jacuzzi fails to start, please check the water level and check the circuit breaker labelled “bain tourbillion” by the front door.
  - No bubbles? Check to make sure that the air vents are unscrewed a bit – they are the small puck-like knobs on the side of the tub. Please do not over-tighten these! They can be difficult to unscrew if someone closes them too tightly.

### Window blinds

- The blinds on the patio doors are meant to be operated gently only. Please do not allow younger children to play with them as they can cause permanent damage.



## Important Note on Netflix

Netflix is logged on with the condo owner's account. Please DO NOT log off this account or log on using your own account! This will disable the service for other guests. If you inadvertently log off, please let us know immediately.

## Living Room Entertainment

There are three sources of video entertainment in the living room:

1. Cable TV – basic cable with local programming and broadcast shows
2. A Movie server (Network Media Tank [NMT]) has 200+ movies available for you to watch.
3. A Playstation 3 (PS3) for:
  - a. playing video games
  - b. watching movies & TV shows on Netflix
  - c. watching YouTube and other online content
  - d. playing DVD's or Blue Ray disks (that you supply)

There are 4 remote controls:

1. NMT Movie server (labeled: HDMI1)
  - Used to select movies, play/pause movies from our collection
2. Playstation 3 – (labeled: HDMI2)
  - Used to navigate the PS3 menus & play, pause, stop videos
3. TV - (Sony RM-YD025)
  - In general you will use TV remote (Sony RM-YD025) for powering the TV (on or off) for selecting the input (HDMI1, HDMI2, TV) and for volume. (Use "Input" button to switch between the various inputs).
4. Cable remote – (labeled: Cable)
  - Used to change TV channels

### To watch cable TV (including channel lineup)

- Turn on the TV using the Sony remote
- Select "TV" using the "input" button
- This will put the TV on channel 3 (only)
- Use Sony remote "volume" to change the volume
- Use the Cable remote to change the channels

### TV and channel lineup

- TV Listings (what's on now): <http://tinyurl.com/69zl36> (Basic Channels / Postal code: J8E 3M1)

2 SRC (CBFT) Montreal, QC	18 NBC (WPTZ) Plattsburg, NY	41 CKMI-DT-2
3 N/A	19 N/A	54 CPACF
4 N/A	20 N/A	56 CPAC
5 Global (CKMI) Quebec	21 CBS (WCAX) Burlington, VT	62 Assemblee nationale du Quebec
6 CBC (CBMT) Montreal, QC	22 ABC (WVNY) Burlington, VT	65 AMI
7 Canal Savoir	23 N/A	
8 Tele-Quebec (CIVM) Montreal	24 N/A	
10 TVA (CFTM) Montréal	26 N/A	
11 TQS (CFJP) Montreal	27 N/A	
12 CTV (CFCF) Montreal, QC	28 N/A	
13 N/A	29 N/A	
14 N/A	30 CBCNN (News Network)	
16 Meteo-Media	31 N/A	
17 N/A	32 N/A	

### To watch movies from the server:

- Select a movie to watch from the information binder (200+ movies to watch)
- Turn on the TV using the Sony remote
- Select the input "HDMI1" using the Sony remote button labeled "Input"
- Turn on the NMT using the remote labeled HDMI1 – *the unit will take up to 1 minute to power on*
- Using the *silver remote*, use the direction pad to highlight HARD\_DISK
- Press *Enter* to select HARD\_DISK and then *Enter* to select Movies
- Movies are filed in alphabetical order, please see the condo information package for a complete list of movies. (Note: movies starting with the word "The" have their own folder)
- Use the direction pad and *Enter* to select your movie
- Navigation hints:
  - *Enter* – select
  - *Return* – go back one level
  - *Home* – go to top level movies
  - *Source* – choose a different source of content
- **Control volume using the Sony remote**
- Movies are filed in alphabetical order, please see the condo information package for a complete list of movies. (Note: movies starting with "The" have their own folder)
- Use *subtitle* to select subtitles if required
- Use *stop, play, fwd, rev, next, prev* just like a DVD player

### To use the PlayStation 3 (PS3):

- Turn on the TV using the Sony remote
- Select the input "HDMI2" using the Sony TV remote button labeled "Input"
- Turn on the PS3 using the PS3 remote (the middle button between the navigation up/down/left/right keys)
- Use the navigation keys to move through the menu to select "Netflix" or other online service
- Select options using the "x" button or the middle button
- Navigate to select your content and use the remote to Play, pause, stop, etc.
- To exit any application (e.g. "Netflix") press the "PS3" button on the remote.
- Use the TV remote to control volume.
- You can watch DVDs or Blu-Ray disks (that you supply) using the PS3. Insert the movie gently into the slot on the PS3 – it will auto-load.
- Note: The unit will auto power-off after 2 hr of no activity. If, while watching a movie, you get a notice that it will soon power-off, just press any key (for example "pause") to reset the timer.
- Please **do not change any settings on the PlayStation 3** -- this is very important for both your enjoyment of the system and to ensure that the next guest has access to all of the systems.
- Please supervise younger children when they use the PlayStation; they can sometimes be overly rough on the CD tray or controllers.

### iPod / MP3 player Dock

There is an iPod dock located in on the book-exchange cabinet. You can dock your iPod (or iPhone) directly or you can plug in any other style player using the attached headphone style jack. (Note: the plug has an adapter to fit a normal headphone jack or a mini-jack – please replace the adapter if you remove it).

### iPhone / USB / min-USB / micro-USB charging station

Located behind one of the small tables in the living room is a charging station that you can dock your iPhone for charging or plug in any USB device (we supply a cable capable of charging either a mini-USB or micro-USB device).

## **Bedroom Entertainment:**

There are two sources of video entertainment in the bedroom:

1. Cable TV – basic cable with local programming and broadcast shows
2. An AppleTV2 to access “Netflix” content as well as other streaming services

There are 3 remote controls:

1. AppleTV2 remote (a small silver remote that is attached by Velcro to the front of the TV – please remember to always return the remote after each session!)
2. Sony TV remote
3. Cable TV remote

### **To watch cable TV:**

- Turn on the TV using the Sony remote
- Select “TV” using the “input” button
- This will select channel 3 (only)
- Use the Sony TV Remote “volume” to change the volume
- Use the Cable TV Remote to change the channels

### **To watch online content (Netflix, etc.):**

- Turn on the TV using the Sony remote
- Select “HDMI1” using the “input” button
- Turn on the AppleTV2 using the small silver remote
- Navigate the menus and control streaming content with the AppleTV2 remote

## Groceries

The condo has a fully equipped kitchen. A good place to stock up on groceries is the full service town of St. Jovite (recently re-named Ville de Mont-Tremblant) as you are driving into Tremblant or a 15-minute drive from the condo. You will find gas stations, grocery stores, pharmacy, liquor store, Canadian Tire, RONA, Laundromat, banks, as well as a variety of restaurants and interesting shops in St. Jovite.

- |                       |                    |              |
|-----------------------|--------------------|--------------|
| • IGA                 | 412 Rte 117        | 819-681-0330 |
| • Métro (groceries)   | 1011 rue St-Jovite | 819-425-3381 |
| • Provigo (groceries) | 390 Rte 117        | 819-425-3103 |
| • Jean Coutu Pharmacy | 1065 rue Ouimet    | 819-425-3757 |

To get to the Métro:

- Exit the Condo's Parking lot right on Chemin de Sous-Bois (down the hill)
- Turn Right on Chemin de la Forêt – go 0.8 km (.5 mi)
- Turn Left on Chemin des Voyageurs – go 0.3 km (.2 mi)
- Turn Right on Chemin Duplessis – go 0.6 km (.4 mi)
- Turn Left on Montee Ryan – go 3.7 km (2.3 mi)
- Turn Left on Rue Labelle – go 7.2 km (4.5 mi)
- Turn Right on Rue de St-Jovite (The Main Street)
- The Métro will be on your left within a block.

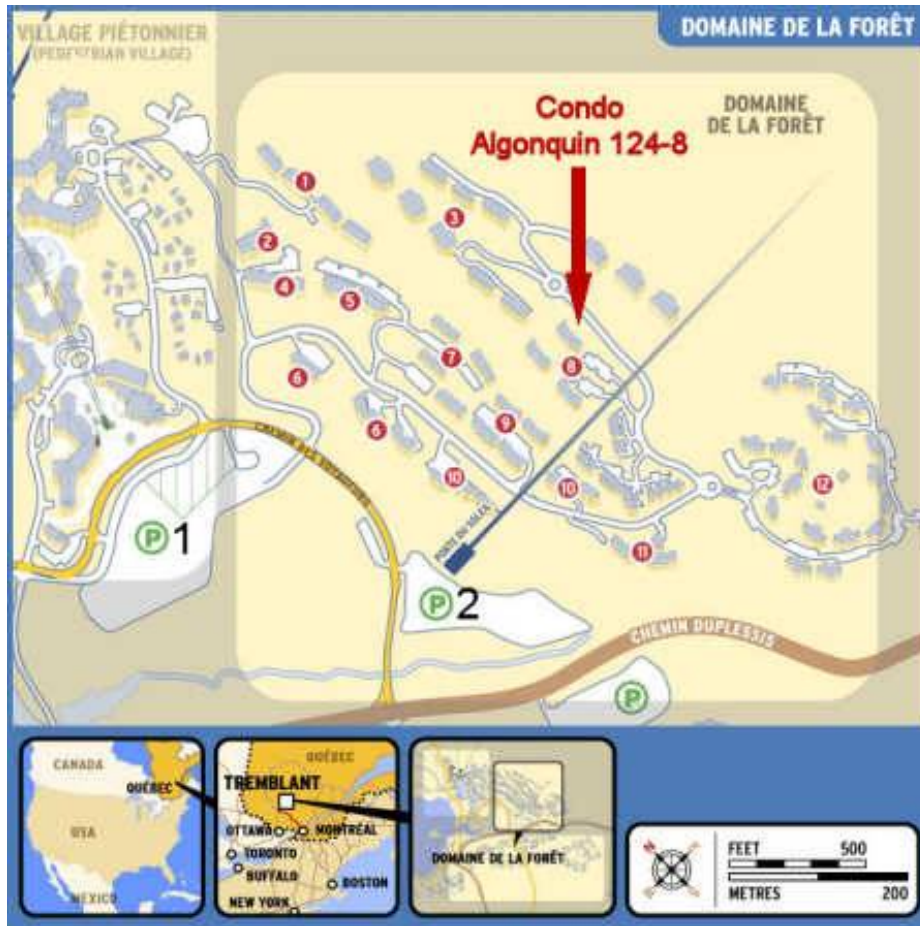
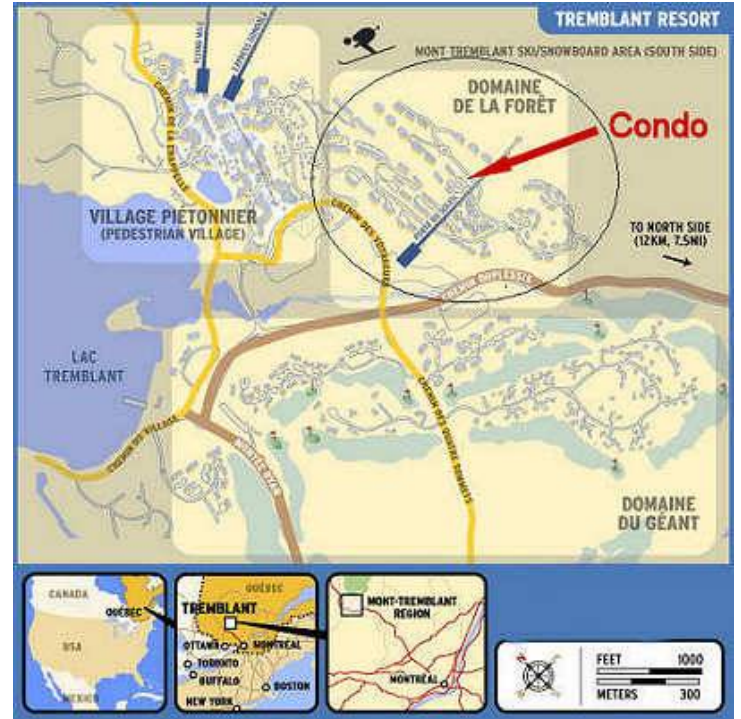
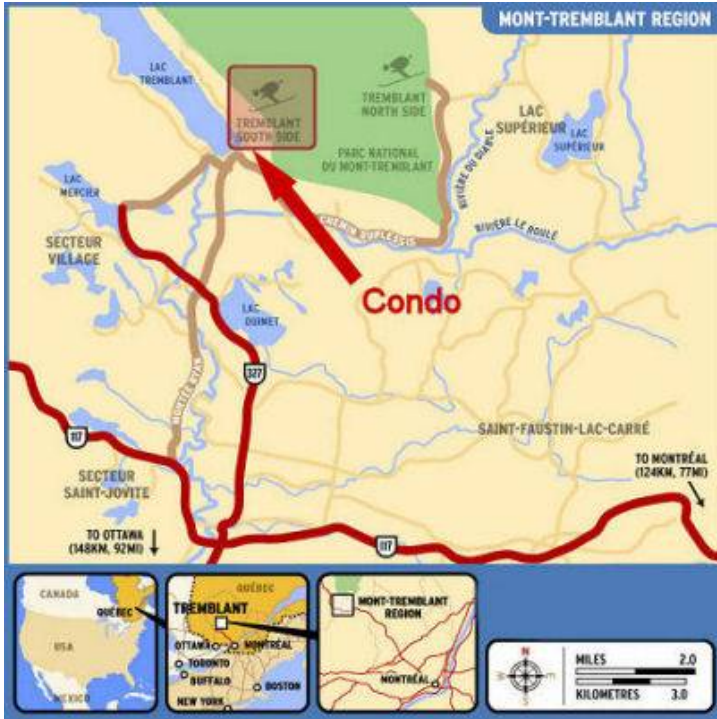
## Some Recommendations From us and Our Guests

We are discovering more of the Tremblant area along with you. Don't forget to let us know your favourites!

- Beavertails and "tire sur la neige" (maple syrup on snow!)
- Canoeing, snowshoeing and cross country skiing in Parc National du Mont Tremblant

**Have a great stay!**

Map to the Condo



## Driving Directions

### From Toronto (6 ½ hr)

Take Highway 401 East (becomes 20 East in Québec). Just before arriving in Montréal, go North on Highway 13 (follow signs for Mirabel Airport) to Highway 640 East. Take 640 East to Autoroute des Laurentides (15 North). Take Highway 15 North to Sainte-Agathe. After Sainte-Agathe, Autoroute 15 North changes name for Route 117 North. Continue on the 117 North and take exit 119 (Montée Ryan) after Saint-Jovite. Drive on Montée Ryan (head for the mountain!) until Chemin Duplessis and follow indications for Tremblant Resort.

### From Montréal and Montreal-Trudeau Airport (1 ½ hr)

Drive North on Highway 15 to Sainte-Agathe. After Sainte-Agathe, Autoroute 15 North changes name for Route 117 North. Continue on the 117 North and take exit 119 (Montée Ryan) after Saint-Jovite. Drive on Montée Ryan (head for the mountain!) until Chemin Duplessis and follow indications for Tremblant Resort.

### From Ottawa (2 hr)

Take highway 50 East. Get onto 148 East to Montebello. Take 323 North to Saint-Jovite. Turn left to get on the 117 North in Saint-Jovite. Take exit 119 (Montée Ryan) and drive on Montée Ryan (head for the mountain!) until Chemin Duplessis and follow indications for Tremblant Resort.

### From New York (7 ½ hr)

Take highway 87 North. At the border it becomes highway 15 North. Drive North on Highway 15, thru Montreal and follow indications for Saint-Jerome and Sainte-Agathe. After Sainte-Agathe, Autoroute 15 North changes name for Route 117 North. Continue on the 117 North and take exit 119 (Montée Ryan) after Saint-Jovite. Drive on Montée Ryan (head for the mountain!) until Chemin Duplessis and follow indications for Tremblant Resort.

### From Boston (7 hr)

Take highway 93 North, then 89 North to U.S./Canada border. Follow route 133 North to 10 West towards Montreal. Follow signs to highway 15 North. Take autoroute 15 North to Saint-Jerome and Sainte-Agathe. After Sainte-Agathe, Autoroute 15 North changes name for Route 117 North. Continue on the 117 North and take exit 119 (Montée Ryan) after Saint-Jovite. Drive on Montée Ryan (head for the mountain!) until Chemin Duplessis and follow indications for Tremblant Resort.

### To the condo from Chemin Duplessis (2 min)

Follow Chemin Duplessis to a stop sign on the corner of Chemin Duplessis and Chemin Des Voyageurs. Turn left on Chemin Des Voyageurs. You will pass by P2 (parking) on your right. Turn right on Chemin De la Foret (up the hill) and follow Chemin De la Foret as it does a hard right partway up the hill. At the traffic circle, take a hard left onto Chemin des Sous-Bois where you will find the Algonquin condos in about 100 meters.

## Activities In The Tremblant Area – Winter

### Aquaclub La Source – Resort Village

(swimming, whirlpool, steam baths, fitness center)

- Indoor and outdoor (summer only) swimming pools
- Two young children's paddling pools
- Indoor and outdoor (adult only) whirlpools
- Steam baths
- Fitness Center with free weights, stair climbers, treadmills, spinning bikes
- For current pricing and schedule please refer to the web site:  
<http://www.tremblant.ca/activities/winter/activities/aquaclub/index-e.htm> or phone 819-681-5668

### Spa Le Scandinave – Rue Montee Ryan (Scandinavian baths, massage, yoga)

- Scandinavian Baths; Norwegian steam bath, Finnish sauna, whirlpool baths, outdoor coldwater basins and Du Diable River dipping
- Reservations are not required for the baths but should be made for massage services
- \*\* Please note that this is an adult only facility, 18 years and older
- For current pricing, hours, and directions please refer to the web site <http://www.scandinave.com> or phone 819-425-5524

### **Cross Country Skiing and Snowshoeing**

- Try a change of pace and enjoy the great cross-country ski trails in the Tremblant area. This is something we really love to do!
- **Ski De Fond Mont-Tremblant, Domaine Saint-Bernard, 539 chemin Saint-Bernard**
  - 90 km network of cross-country ski and snowshoe trails between the Resort Village, St Jovite, and Mont Tremblant Village with main access and reception area at the entrance to the Domaine Saint-Bernard a 600-hectare park.
  - Special activities including Horse Drawn Sleigh Rides and Snowshoe Outings
  - Rental equipment and lessons available
  - For current pricing, directions, trail maps, and special events please refer to the web site [www.skidefondmont-tremblant.com](http://www.skidefondmont-tremblant.com) or phone 819-425-5588
- **Parc National du Mont Tremblant**
  - 53 km (10 trails) of cross-country ski trails in Le Diable Sector and 33 km (7 trails) of trails in La Pimbina Sector as well as snowshoeing trails.
  - For directions, maps, rates please refer to the web site [www.sepaq.com/pq/mot/en](http://www.sepaq.com/pq/mot/en) or call 819-688-2281
- **Parc Lineaire Le P'tit Train du Nord**
  - The Linear Park is built on an old railway line with mechanically groomed trails for classic cross-country and skate skiing. The Tremblant sector is part of a 200 km pathway from Saint-Jerome to Mont-Laurier.
  - For directions, maps and rates please refer to the web site [www.laurentides.com/anglais/parc/Welcome.html](http://www.laurentides.com/anglais/parc/Welcome.html)

### **Aventures-Neige Snow Tubing – St. Jovite**

- A snow-tubing park is located in St. Jovite next to the Comfort Inn. This could be a fun activity with the kids in the evening or if you are taking a day off from skiing.
- For more information and rates please refer to the web site <http://www.aventuresneige.com> or call 819-429-5500 or 1-877-671-5500

### **Ice Skating – Vieux Tremblant (Secteur Village)**

- Skating on Lac Miroir and Lac Moore in Vieux-Tremblant. Skate rentals are available. Lit in the evening.

### **Cinema Pine Movie Theater – Resort Village**

- Take in a flick. The Cinema Pine has 2 theatres and is located in the Le Johannsen in the Resort Village.
- For current movies playing and schedule call 819-429-6111

### **Free Guided Tour of the Mountain**

- Meet at the Summit in front of the giant trail map every day at 9:30 am and 1:30 pm.

### **First Tracks – Every Saturday and Sunday**

- Take the Gondola at 7:15 am, have breakfast at the Grand Manitou and then hit the slopes first at 8:00 am. Tickets can be purchased for \$18 + taxes the day before or on the same morning.

### **Tremblant Activity Center – Place Saint-Bernard, Resort Village**

- A variety of activities can be arranged through the Tremblant Resort Activity Center; dog sledding, horseback riding, ice climbing, horse drawn sleigh rides, snowmobiling, Acrobranche Zip Lines, tubing, spas.
- These activities may be booked ahead of time online at [www.tremblant.ca/activities/index-e.htm](http://www.tremblant.ca/activities/index-e.htm), phone to make reservations 819-681-4848 or stop in just across from the gondola.

## Emergency contact information and Security

### Local Emergency Phone Numbers

Emergency (Police, Ambulance, Fire)	<b>9-1-1</b>
<b>Owners (Peter &amp; Chris)</b>	<b>1-613-482-0461</b>
Evening security (Gardium)	819-808-1202
Anti-Poison Center	1-800-463-5060
Police (administration)	819-425-2723
Fire (administration)	819-425-8614 x2800
Ski Patrol	819-681-5911
St. Jovite Medical Center (12 km)	819-425-2728
Hospital Ste-Agathe (40 km)	819-324-4000

### Local Information Phone Numbers

Shuttle Bus Schedule / on-call	819-681-4800
Tourist Info – Saint-Jovite	819-425-3300
Tourist Info – Mont Tremblant	819-425-2434
Information Center – Resort	819-681-3000 #46643
Cinema Pine - Resort	819-429-6111
Aquaclub La Source – Resort	819-681-5668
Tremblant Activity Center – Resort	819-681-4848
Spa Le Scandinave	819-425-5524
Parc National du Mont Tremblant	819-688-2281
Taxi Express Tremblant	819-429-9119

### Evening Security

Gardium Security will tour the condo's common portions and will respond to your emergencies in the evenings and over the weekends. If required, you may contact Gardium at **819 808-1202** in the evenings and over the weekends.



## Troubleshooting

### Burnt out bulb

- replacement bulbs can be found in a box above the fridge

### Remote batteries dead

- replacement batteries can be found in a box above the fridge

### Resetting a tripped breaker

- Go to the breaker box located near the door to the outside hallway. To reset the breaker, push it entirely to the OFF position until it clicks, then push it to the ON position.

### Heated floor not heating

- please check if the breaker tripped. If so, see “Resetting a tripped breaker” above.

### No power at an outlet

- please check if a breaker tripped. If so, see “Resetting a tripped breaker” above.

### No hot water

- please check if a breaker tripped. If so, see “Resetting a tripped breaker” above.

### Coffee maker not working

- please double-check that the power switch is ON. Instructions can be found hanging on a hook above the coffee machine

### TV / Netflix / cable / movies / PS3 not working

- Please refer to the entertainment section of this document. We’ve done our very best to ensure a smooth technical experience but sometimes things go wrong. Give us a call if you find you’re unable to resolve any issues. Please DO NOT modify or move any cables or log off of any accounts like Netflix or PS3.

### BBQ is out of gas

- Please change the tank with the spare. The code for the lock is: 1248 (this is the cable lock, NOT the combination lock). Please inform us if you needed to replace the tank!

### Jacuzzi Tub not working

- Please see the section, above, related to the Jacuzzi tub.

### Supplies / Linens missing

- Please contact Peter & Chris ASAP (613-482-0461 / [info@StayAtTremblant.com](mailto:info@StayAtTremblant.com)). We keep supplies on-hand and we can walk you through how to access them.

## Where to Find Stuff

Basket for gloves / hats.....	near front door beside long table
BBQ utensils.....	bottom drawer in the kitchen
Batteries.....	above the fridge in the plastic box (9V smoke detector, AA, AAA remotes)
Blankets (extra).....	in the closet between bathroom and bedroom / in the bedroom closet
Book Exchange.....	in the cabinet left of the fireplace / in the closet between bedroom & bathroom
Broom.....	in the closet near the front door
Coffee.....	in the freezer
Coffee filters.....	in the coffee machine – it's a permanent filter, no need for paper filters
Dish Towels.....	on the counter & in drawers to the left of the fridge
Dishwasher Detergent.....	under the sink (use tabs)
Dust Pan.....	in the closet near the front door
Fan.....	usually out in the summertime or in closet between bedroom & bathroom
Fire Extinguisher.....	hanging on the wall between the bathroom and kitchen
First Aid Kit.....	under the bathroom sink (let us know if you use anything!)
Fuse for Stove.....	in the cupboard above the stove, taped to the shelf
Games.....	in the closet near the front door & under the long table in living area
Garbage Bags (for kitchen).....	under the kitchen sink (white bags)
Hair Dryer.....	under the bathroom sink
Hot water tank breaker.....	in the fuse box near the front door (labelled "tank eau chaud")
Iron.....	in the closet near the front door
Ironing Board.....	in the closet near the front door
Laundry Detergent.....	on top of the washing machine
Light Bulbs.....	above the fridge in the plastic (let us know if you use any!)
Linens.....	master bed– on the bed, sofa-bed– in the bedroom closet (including pillow-cases)
Magazines.....	under the long table in the living area
Matches.....	on the fireplace mantel (reminder: open the flue before lighting any fires)
Meat Thermometer.....	usually in the 2 <sup>nd</sup> drawer down to the left of the fridge (but check other drawers)
Paper Towels.....	the towel holder is to the left of the stove under the cabinet
Phone.....	one on the counter between kitchen and bathroom, the other in the bedroom
Pillow covers.....	for sofa-bed they'll be folded with the sofa-bed sheets
Pail.....	in the closet near the front door
Playing Cards.....	in the drawer on the long table in the living area
Sewing Kit.....	in the cabinet above the fridge
Salt for steps in winter.....	in the closet near the front door (use if icy)
Shovel in winter.....	in the closet near the front door
Ski Locker.....	in the hall next to the condo for Unit 8; you'll find a key hanging on the coat hook
Spices.....	in the cupboard above the stove
Step stool.....	in the closet near the front door
Sugar.....	in the cupboard to the right of the microwave
Tea bags.....	in the cupboard above the stove
Thermostats.....	living room, bedroom, bathroom (there are 3)
Tins for Grease.....	in the cupboard above the stove
Vacuum Cleaner.....	in the bedroom closet